

Case study-Napier Student Association for Edinburgh Napier University

This case study demonstrates some of the skills that students can develop through volunteering activities.

Students volunteer to work with NSA in a range of capacities.

- **NSA Student Executive**

The Student Executive meets at least once a month and Executive Officers sit on University Committees such as Quality, LTA and Academic Board.

Skills developed: diplomacy, impartiality and communications skills.

- **Additional NSA Committees**

Students and programme reps can volunteer to sit on additional NSA committees such as Finance, Publications and Elections.

Skills developed: numeracy, literacy, IT and language skills.

- **Programme Representatives**

Each year approximately 350 students put themselves forward for unpaid positions as student representatives.

Skills developed: customer orientation, cultural awareness, confidence and self-reliance.

- **University Committee Representatives**

Approximately 40 programme representatives are given the opportunity to become University Committee Representatives and sit on Quality & LTA committees at School and Faculty level.

Skills developed: interpersonal skills, pro-activity, action planning, business acumen.

- **Freshers Week**

NSA utilises unpaid and paid student volunteers to deliver its Freshers Events.

Skills developed: flexibility, adaptability, reliability, team work, time management and working under pressure.

- **Sports and Societies**

Each Sports Club and Student Society has a President who is elected and volunteers to run their particular Club.

Skills developed: networking, social skills and leadership.

- **Research Requests**

NSA uses its programme rep database to identify students who may be prepared to respond to research, survey and focus group requests, again on a volunteer basis.

Skills developed: communication, formulating and expressing an opinion.

- **Internal Subject reviews and ELIR**

The University uses volunteer student groups as part of the above noted processes.

Skills developed: problem solving and using own initiative.

[NSA is currently working on articulating the skill development inherent within volunteering opportunities using the models developed as part of the Student Involvement Project.]

For more information see [NSA website](#)

[Back to Volunteering home page.](#)