

PRIDE OF EDINBURGH NAPIER – INDIVIDUAL

Bryden Stillie, Senior Lecturer – School of Arts & Creative Industries

Bryden is dedicated to working hard to make things better at Edinburgh Napier for our students and colleagues alike.

Bryden, working within SACI's SLT, has led practice-based disciplines through the transition to teaching online with confidence. His dedication to students and his passion for innovative and high-quality student experiences has been at the forefront of his decision-making. He has inspired his colleagues to reimagine what an engaging student experience looks like in this new normal.

He has led by example, as he has continued to have teaching responsibilities during the Covid disruption, pivoting his own practice into the online space, experiencing firsthand where challenges lie.

Bryden has worked with the national agency SPARQS to work to improve student representation in the University. He has been proactive in establishing a platform within Teams to gather student views more effectively in the online environment and while piloting this within SACI, he has showcased this to colleagues in other Schools, and there are plans to disseminate more widely in the sector.

He has contributed positively to the work of the Emergency Approvals Group, working alongside fellow School Heads of Learning & Teaching to shape and enact the emergency regulations policy.

As well as the general wisdom that Bryden has brought to the group, his positivity and good humour has helped motivate and encourage others.

Emma Trotter, Lecturer – School of Health & Social Care

Emma has always been passionate about student nurse learning but her colleagues and students have been in awe of the passion and commitment she has demonstrated towards ensuring the BN student nurses have been treated fairly throughout the pandemic.

Emma has gone out of her way to create additional online student learning resources for our current students and has created online welcome resources for new students as well as tailored nursing careers resources for final year students.

Emma inspires students and colleagues because of her integrity and the professional values she upholds - her dedication to her role as nurse educator and as someone who upholds nursing values as well as the values of the University is unquestionable. One of Emma's many strengths is her ability to find achievable solutions to challenges and she has used her dedication to fairness during the pandemic to ensure that the most collegiate and equitable approaches have been adopted.

Emma encourages colleagues and students to achieve their goals without hesitation and she has the most wonderfully effective way of providing constructive feedback that always feels supportive.

Emma has skills in diplomacy that are very much admired and that have proved to be indispensable during the lengthy online meetings the pandemic has created.

Steve Yorkstone, Senior Consultant - IS

Steve is passionate about the work he is involved in, he is clear in the projects he is involved in and is always keen to include and involve everyone in an inclusive manner.

His positivity and encouragement over the last year has been noticeable and the fact that he's managed to dress every day in his 'work clothes/shirt and tie' AND wear his lanyard everyday between 9-5 is seriously impressive. While it's a seemingly small thing, it's clearly helped him keep his focus, and has shown his commitment to his role, his dedication to the university, and demonstrated a great resilience. In

addition, any dealings with him are always with good humour and his thoughtfulness to colleagues is demonstrable.

PRIDE OF EDINBURGH NAPIER – TEAM

IS department

The pandemic was a massive challenge for Napier given that we were not previously an organisation where working remotely was a big part of our culture. The team's response was quick, informative and helpful.

In the early days, many people struggled to get to grips with the technology and very quickly the IS team provided helpful guidance which was regularly updated. The working from home pages got better and better as time went on and the MS Teams and SharePoint workshops were excellent and timely.

Throughout this time the team managed to maintain good humour and great professionalism. It is simply astounding how far we have come in the last year - 90% of respondents in the last staff survey say they feel confident about their skills to work remotely and the IS team should take much of the credit for that.

Many colleagues are saying that being able to work remotely will greatly improve their work/life balance and the fact is that we couldn't contemplate moving to flexible working without being confident about our IT infrastructure and support.

Timetabling Team – School Support Service

The Covid19 pandemic has significantly affected our ability to deliver on-campus teaching.

Throughout the pandemic the timetabling team of administrators have striven to ensure the student community has the best possible timetabled experience- despite the ambiguity and challenges this has raised. They have worked collaboratively within their schools, supporting academics and students.

They have shown a very high level of commitment and flexibility, prioritising their timetabling workload over annual leave and other commitments.

Without this team's commitment and endeavour the student experience would have been significantly diminished over the last year.

Timetabling is clearly not for the faint-hearted – we continue to be hugely grateful for their tenacity, resilience, inspiration, diligence and dedication.

Student Accommodation Team – P&F

The Student Accommodation team has demonstrated pride and passion this year in the face of the pandemic and all the challenges that this has brought to our students, they have worked tirelessly and haven't faltered in the face of adversity. They have shown resilience and agility throughout 2020 reacting to each stage of the ever-changing environment and subsequent restrictions, ensuring that they provided clear communications and support packages to our students.

From March 2020 the Student Accommodation Team not only provided accommodation, welfare and resident life support to our students but they also provided the following services:

- Contact and trace provision (March 2020 - June 2020 when no other services were available)
- Quarantine hotel style accommodation early arrival package for those that required it prior to trimester one and two
- Emergency food packs and medicine pick ups

- Hand delivered over 200 test kits and then picked up to drop off at the labs
- Hand delivered food for over 500 students during the outbreak
- Devised and delivered a remote resident life program to include mindfulness, yoga and other fun activities
- Set up emergency accommodation fully equipped to accommodate students who had lived in PRT or PBSA and who found themselves homeless during July/August 2020 working with the WP team and ENSA.
- Set up laundry and bin collections for those isolating
- Worked in alignment with the Health Protection Scotland teams, control of data, communication around those requiring to isolate and student wellbeing
- Created and kept updated a community agreement with our pledges of support and with clear expectations of behaviour from our students with regards to restrictions
- Held numerous conduct meetings to discourage behaviour that risked spread of infection
- Set up a 24/7 rota to ensure coverage for the accommodation at all times to support our students and the security team.

The level of care and dedication that has been shown to our students from this team has been remarkable.