GENERAL SETTINGS FOR ACCESSING YOUR UNIVERSITY EMAIL ACCOUNT USING IMAP/SMTP

This document lists the general settings required for accessing your Edinburgh Napier University email account an email client that supports IMAP/SMTP. This includes Outlook Express, personal Blackberrys and many other modern mobile phones. **Please note:** Information Services - IT cannot support your personal equipment.

**Users of Android devices:** Access to University email on Android devices is not currently supported due to the wide range of operating systems available; however you should be able to access Outlook Web Access on your device via an internet browser. Go to: [https://owa.napier.ac.uk](https://owa.napier.ac.uk).

**Users of University supplied Blackberrys:** If you are using an Edinburgh Napier University Blackberry then you should connect to Exchange via the Blackberry server rather than using the settings listed below.

**Server Information:**

Incoming mail server: imaps.napier.ac.uk
Outgoing mail server: esmtp.napier.ac.uk

**Server Port Numbers:**

Incoming Server (IMAP): 993
Outgoing Server (SMTP): 587

Encryption should be SSL unless you are connecting to your staff email account using Mozilla Thunderbird in which case the encryption should be set to STARTTLS for outgoing mail only.

**Other settings:**

Ensure you select Secure Password Authentication (SPA)