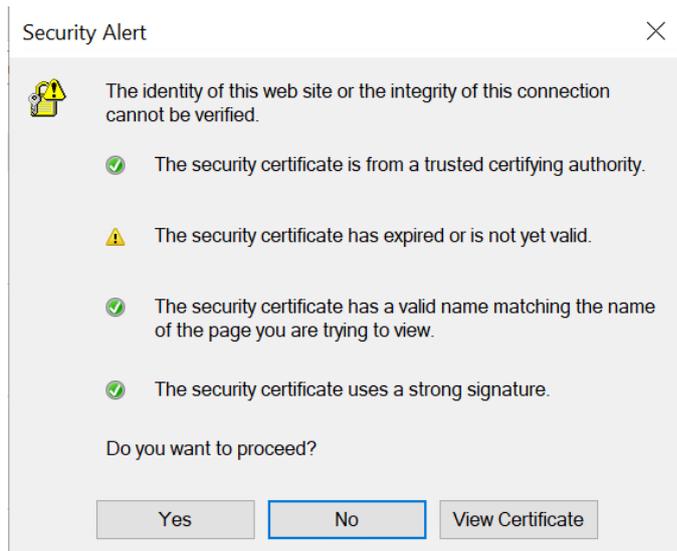




Security alert when opening MS Word or MS Outlook How to resolve

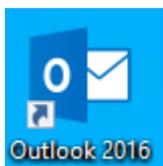
When opening MS Word or MS Outlook staff members may see the security alert below. You will get this alert if your **Office account references a retired website**, for example: <https://staffworkplace.napier.ac.uk/>, or <https://studentportal.napier.ac.uk/>:



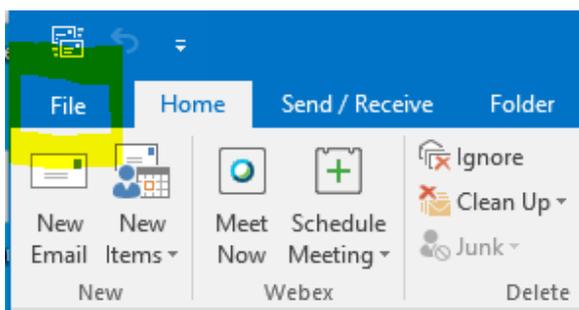
You can bypass the alert by clicking **Yes** to proceed.

To permanently resolve this you need to remove any references to staffworkplace.napier.ac.uk or <https://studentportal.napier.ac.uk/> from your Outlook email client:

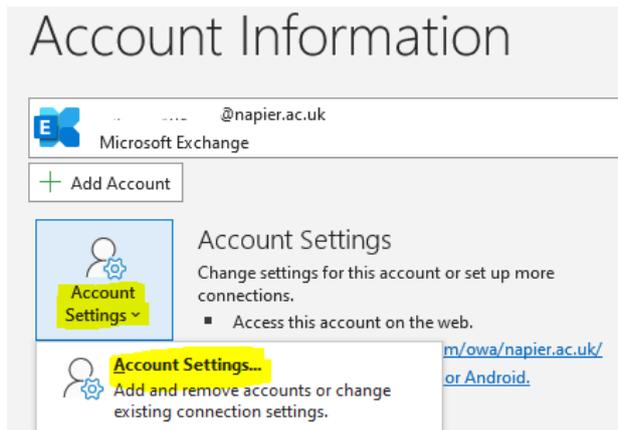
- Open **Outlook**:



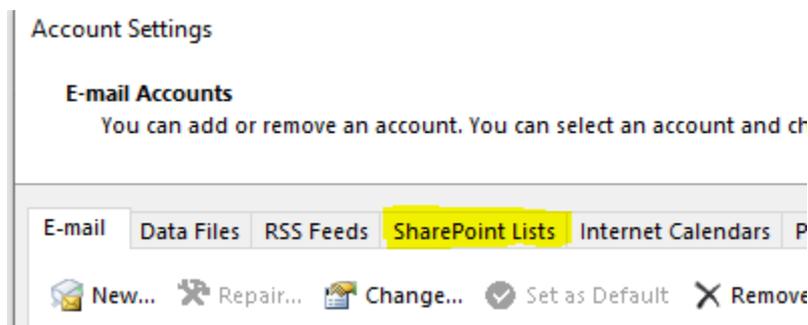
- Click **File**:



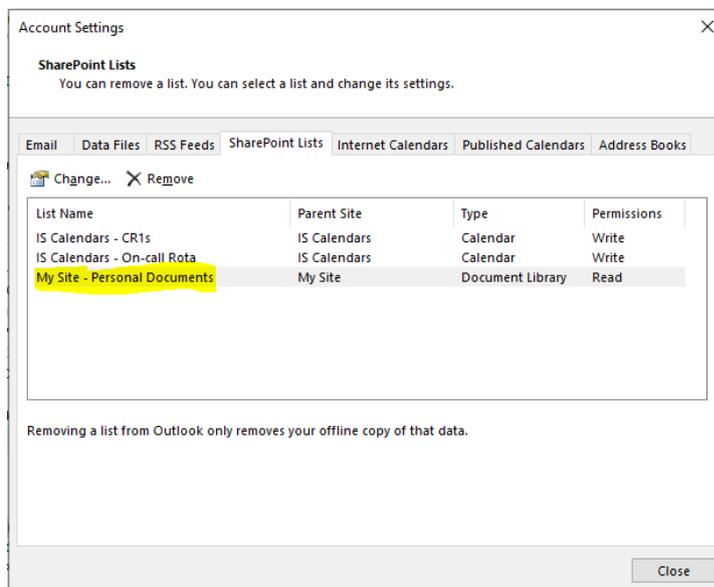
- Click on the **Account Settings** drop down menu and choose **Account Settings...**



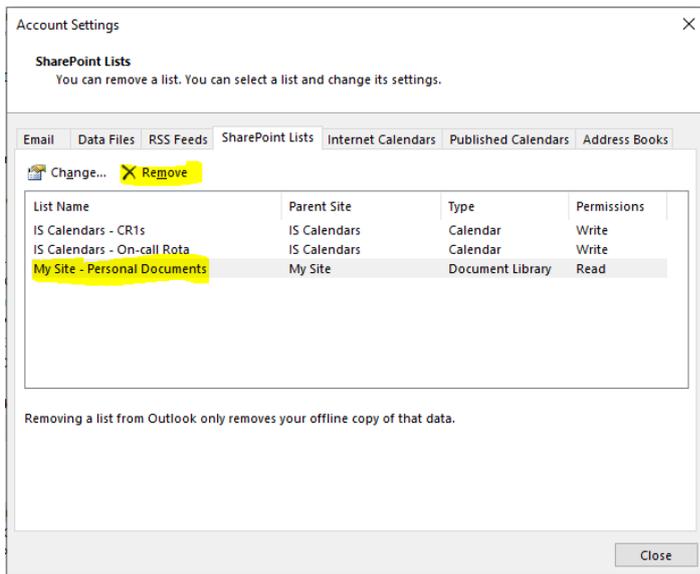
- Click on the **SharePoint Lists** tab.



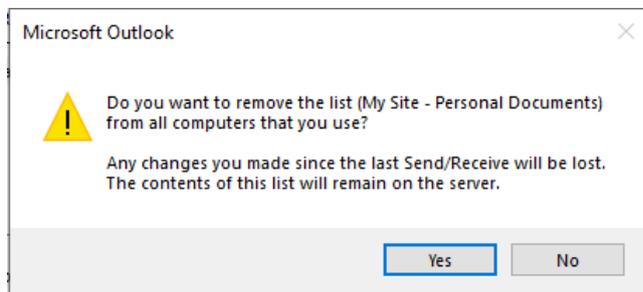
- Locate the **“My Site – Personal Documents”** list.



- Double click on the link and ensure it points to the retired website, e.g. **<https://staffworkplace.napier.ac.uk/>**, or **<https://studentportal.napier.ac.uk/>**.
- Click **Cancel** to close the list options.
- Ensure the correct list is selected: **“My Site – Personal Documents”**, and click **Remove**.



- Click **Yes**, when prompted:



The security alert will no longer appear.