

The outputs of these discussions fed into the Project Board meetings for review, which was managed by colleagues in the Systems team.

Benefits: (the difference the changes made overall)

- Solution proposed was successfully implemented
- This offered significant savings in paper production for the Student Academic Services, Systems Team

Staff Feedback: (verbatim feedback from workshops / improvement sessions)

“I wanted to thank you for your help and advice with the production of the paper on recommendations for the paperless process. It has been reported that it received high praise”