IPAD – INSTALL OPERATING SYSTEM (OS) 5

Before you start:

- Ensure your iPad is fully synched to the PC before running the update.
- Ensure you have the following requirements:
  - Quick time 7.7 or higher
  - iTunes 10.5 or higher

To upgrade to OS 5:

1. In the Version section click **Update**:

2. You will be asked to install the following components on the iTunes upgrade screen. If they are not already installed, click **Install**:
3. When prompted, run the upgrade on the computer where you sync your iPad by clicking Update:

![Update screen](image)

**Please note:** This may take up to an hour to install depending on internet access. **DO NOT UNPLUG THE iPad** whilst this is operation:

![Download progress](image)

4. Before the installation the update will automatically **back up** your iPad:

![Backup screen](image)

5. Once the download has finished the software will **extract all the files** to install the new operating system:

![Extracting software](image)
6. Once the new operating system has been installed the iPad will be **reset to its factory settings**, click **OK**.

![Image of iTunes with a message about restoring settings]

7. At this stage you need to **use the iPad to follow the on screen instructions**. **REMEMBER** to add your iPad front end password again when asked.

![Image of iPad setup screen]

**Please note:** depending on your iPad setup you may need to **re-sync your applications**.