WIRELESS SERVICE – CLEARING A CACHED PASSWORD FROM WINDOWS VISTA LAPTOPS

When logging in to the Wireless network you use your login ID and password. If your password is cached by your Windows Vista laptop you won’t need to re-enter your login credentials each time you log in. This can cause problems when you change your Edinburgh Napier University password as you won’t be prompted to enter your new password and will therefore be unable to log in to the Wireless network.

This document explains how to clear the cached passwords for a Wireless connection for Windows Vista users:

- Click Start and select Network.
- Click the Network and Sharing Center button at the top of the window.
- Click Manage wireless networks.
- Right-click on NapAir and select Properties.
- Click the Security tab.
- Uncheck Cache user information for subsequent connections to this network.
- Click OK.

The next time you attempt to connect to NapAir the login box will appear, you can then enter your login ID and password.

If you want to re-enable the caching of passwords:

- Follow the procedure above and re-check Cache user information for subsequent connections to this network. Please remember you will need to run through this process again each time you reset your password.