**National Student Survey Questions 2020**

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| Q | NSS Questionnaire 2020 |
| 1  2  3  4 | **The teaching on my course**  Staff are good at explaining things  Staff have made the subject interesting  The course is intellectually stimulating  My course has challenged me to achieve my best work |
| 5  6  7 | **Learning Opportunities**  My course has provided me with opportunities to explore ideas or concepts in depth  My course has provided me with opportunities to bring information and ideas together from different topics  My course has provided me with opportunities to apply what I have learnt |
| 8  9  10  11 | **Assessment and Feedback**  The criteria used in marking have been made clear in advance  Marking and assessment has been fair  Feedback on my work has been timely  I have received helpful comments on my work |
| 12  13  14 | **Academic Support**  I been able to contact staff when I needed to  I have received sufficient advice and guidance in relation to my course  Good advice was available when I needed to make study choices on my course |
| 15  16  17 | **Organisation and Management**  The course is well organised and is running smoothly  The timetable works effectively for me  Any changes in the course or teaching have been communicated effectively |
| 18  19  20 | **Learning Resources**  The IT resources and facilities have supported my learning well  The library resources (e.g. books, online services and learning spaces) have supported my learning well  I have been able to access course-specific resources (e.g. equipment, facilities, software, collections) when I needed to |
| 21  22 | **Learning Community**  I feel part of a community of staff and students  I have had the right opportunities to work with other students as part of my course |
| 23  24  25  26 | **Student Voice**  I have had the right opportunities to provide feedback on my course  Staff value students’ views and opinions about the course  It is clear how students’ feedback on the course has been acted on  The students’ union (association of guild) effectively represents student’s academic interests |
| 27 | **Overall Satisfaction**  Overall I am satisfied with the quality of the course |