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In September we launched **iNapier**, providing you with personalised access to the University's Online Services via your Mobile Device: bit.ly/iNapier



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We also launched **myTimetable**, your own Edinburgh Napier timetable personalised for you - access via iNapier. The timetables are displayed on the digital signage screens as well. Find out more: my.napier.ac.uk/myTimetable

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From the start of 17/18, we improved the process to get you matriculated and your **student ID card** sent to you quickly, with no queuing! A Photo Manager app was developed so you could submit your photos online: bit.ly/EdNapIDCards



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We launched a new reading list system called **Leganto**. This gives students easy access to items they need to read for their course, including books, e-journals and websites. "The new Leganto software is so easy to use" (quote from academic staff member) readinglists.napier.ac.uk

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In response to your feedback we extended **LapSafe**, self-service laptop loans from 60 to 156 laptops. We also introduced a laptop cleaning schedule: bit.ly/ENLaptop



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We've made it easier than ever for researchers to access and save e-journals, with a new app, **BrowZine**. This allows you to browse for journals, then save the journals of your choice to your mobile device in a customisable bookshelf format and keep up to date with new issues as they are published.

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Our new look **Group Study Rooms** were made available to book online, starting with a pilot at Craiglockhart, rolling out further in 2018. We introduced **Active Spaces** bringing a range of furniture & technology options to enhance teaching spaces.

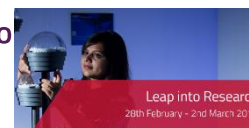


We did more to help our research students and staff by providing **central data storage facilities** for research projects.

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After the success of its first year, we worked with the Research & Innovation Office to organise a second **Leap into Research**. This 3 day event included literature reviewing, an editor talking about getting a book published and a lively panel discussion about managing your online presence.



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We made numerous **improvements to our Computer Suites & Library spaces**: we increased the number of zero client machines, expanded 24/7 space at Merchiston Library, added chill out areas during exams to Sighthill LRC, improved the Silent Rooms as well as LRC5 to provide separate event and quiet study spaces.



We deployed additional **access points** for new teaching spaces and installed new **network switches** to increase network bandwidth and security at Craiglockhart and Sighthill (Merchiston will follow in 2018).

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We worked with students and the Student Wellbeing & Inclusion team to develop **Shelf Help**. It aims to support student and staff wellbeing with books, films and apps on topics such as living with anxiety and depression, to coping with exam stress, to romance and sexuality libguides.napier.ac.uk/shelfhelp

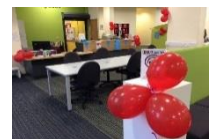


We introduced the **Global Mobility Online** application system, a paperless Study Abroad Placement application, which supports around 200 students a year enjoying study abroad.

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We had fun celebrating our fabulous libraries during the first nationwide **Libraries Week**, with a range of events for students and staff including a Cryptoparty – raising awareness of information security issues alongside free pizza, and tours of our Edward Clark and War Poets Collections.



Our investment in the **core physical server infrastructure** improved performance and capacity for new service development, increasing processing power and memory available per server – a highly resilient infrastructure!

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Information Services and RIO joined in celebrations for international **Open Access Week** 23rd-29th October. We put on foyer roadshows and introduced a new Ask the Experts drop-in session where we had really good conversations with research-active staff and PhD students at the University



We worked with Property & Facilities to launch a new **Enjoy Cashless & loyalty** scheme. Providing staff & students with a new way to pay across Enjoy catering outlets.

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