

IT Help

Telephone and email support 24 hrs a day, 365 days a year



Face to Face

At our Help Desks/Library
Counters



Phone

0131 455 3000
0131 455 3500



Email

ISServiceDesk@napier.ac.uk
Library@napier.ac.uk



Service Status

Find out what's happening
www.napier.ac.uk/service-status



Web Pages

myNapier & Staff Intranet –
user guides & other useful info



askNapier

Search the Knowledge Base @
<https://ask.napier.ac.uk>



IT Support Tool

Send queries, files & desktop
screenshots from your on
campus PC



Twitter

[@EdNapITSupport](https://twitter.com/EdNapITSupport)
[@EdNapITBytes](https://twitter.com/EdNapITBytes)

Further information is available on the **IT** and **Library** myNapier and staff intranet pages.