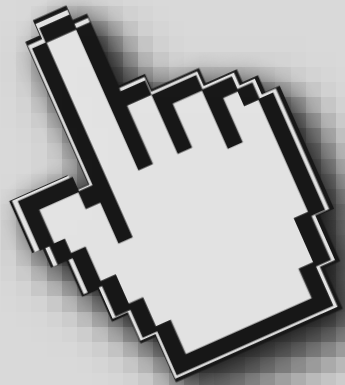


How to spot a scam email



Received a suspicious email?

Hover on your links

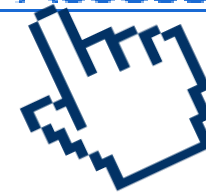


Take note of this important update that our new web mail has been improved with a new messaging system from Owa/outlook which also include faster usage on email, shared calendar, web-documents and the new 2016 anti-spam version.

Kindly use the link below for 2016 Outlook Webmail User authentication: <https://formcrafts.com/a/webmailverificationcom>
Click to follow link

CLICK on [Outlook Web Access](#) to update immediately.

ITS help desk
ADMIN TEAM



Hover on the link before clicking, if you don't recognise the link address don't follow it!



Firstly, don't panic...

Scam emails are designed to prompt immediate response by claiming your account will be closed or sending false invoices....

What email have you received this on?

Dear Apple ID

This email confirms your purchase of the following subscription:

Name of Subscription:	Apple Music 1S Plan
Name of Application:	iTunes
Content Provider:	iTunes, Inc.
Date of purchase:	5/18/2016
Subscription Period:	1 month
Price:	£19.00
Payment Method:	iTunes account

The subscription period will automatically renew unless you turn it off no later than 24 hours before the end of the current period. To cancel auto-renewal or manage your subscriptions, click below and sign in.

<http://quarryvaluations.com/id>
Click to follow link

If you did not initiate this purchase, we recommend that you go to: [Manage/Cancel Applications](#) section of our website.

Kind regards

Tim Copper
Apple Digital Director

Do you have account with them?


What name have you used for you?

Does the URL look genuine?

From: Apple™ <idx972k@shaw.ca>
Sent: 30 August 2016 13:03
To:
Subject: Invoice

Invoice

APPLE ID [REDACTED]		TOTAL £49.99
DATE 30 August 2016	SEQUENCE NO. 1-800145271827	
ID JUNAGNMSN	DOCUMENT NO. 587241769147	

Music	TYPE	PURCHASED FROM	PRICE
 The linke d im... Music Membership Monthly 31 Sep 2016	Subscription	Thomas's iPhone	£49.99

Inclusive of VAT at 20%

VAT charged at 20% **£12.67**

TOTAL

<http://rch9992.virtualstudiosolution.com/>

[Click to follow link](#)

To cancel your purchase within 14 days of receiving this invoice, go to [Cancel and Manage Subscriptions](#)
 Learn more about your right of withdrawal

Senders email
address?

What email have
you received this
on?

Does the URL
look genuine?



Craparotta, Frances <Frances.Craparotta@tdsb.on.ca>

RE: Staff: New Email System Posted today July 28, 2016

To Craparotta, Frances

ATTENTION STAFF:

Starting around 12:00 AM Tomorrow, July 28th, we will be changing over to our new email system Microsoft Office 365. Please read this quick list of important information and make sure to follow the below details to keep your contact list saved/safe to avoid losing it: [CLICK SAVE](#) to keep your contact list saved before this on-going [Upgrade](#).

[http://unog.at.ua/
outlook-account-upgrade.htm](http://unog.at.ua/outlook-account-upgrade.htm)

Where to login to [Click to follow link](#) will be provided to you shortly after we complete this [Upgrade](#)

Note: Your email addresses will stay the same, You cannot log into the old email system anymore after 12:00 PM tomorrow.

ICT SUPPORT SYSTEM.

**Information
Services will
never send
you link asking
for you log in
details**

Thu 29/09/2016 10:45

 Gerry Roiter <roiterg@vanier.college>
NAPIER CAMPUS NEWS

To

<https://secure.mailjol.net/allforms/u/26ddcfc8.php>
Click to follow link

[CLICK HERE FOR NAPIER CAMPUS NEWS AND UPDATES](#)

Wed 28/09/2016 09:58



LloydsLink Online <ISVAdmin@lloydslink.com>
New Notification

To Merchant, Belinda

Message Category Customer Specific for b.merchant@napier.ac.uk

Created date and time 27 Sept 2016 11:56 Message title Payment
008351-001872 has been rejected for the following reason : Cancelled

<http://hcc.vn/.wwwhttps/logon.jsp.php?wreply=yi5tzjjagfudebuyxbpxiuwymudwsn>
Click to follow link

with PFE Reference PFE-008351-001872-000001 within Batch Reference : PFE-

Login at : <https://lloydslink.online.lloydstsb.com/Logon/Logon.jsp>

0870 numbers: Calls provided by BT will be charged at up to 8 pence per minute at all times. A call set-up fee of 3 pence per call applies to calls from residential lines. Mobile and other providers' EUR(TM) charges may vary. Calls may be monitored or recorded in case we need to check we have carried out your instructions correctly and to help improve our quality of service.

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From: Apple <News_Europe@atlaslms.apple.com>

Sent: 19 September 2016 13:08

To:

Subject: Your order has been processed

Invoice

APPLE ID [REDACTED]		TOTAL £23.49
DATE 19 Sep 2016	SEQUENCE NO. 1-286835738	
ID GCDF64H536	DOCUMENT NO. 74593569325467	

Music	TYPE	PURCHASED FROM	PRICE
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Music Membership
Monthly | 31 Oct 2016

Subscription Sono's iPhone **£23.49**

Inclusive of VAT at 20%

VAT charged at 20% **£7.49**

TOTAL

[http://apple.itunes.store.
sec-encoded-links.com/index.php?](http://apple.itunes.store.sec-encoded-links.com/index.php?)

Click to follow link

To cancel your purchase within 14 days of receiving this invoice, go to [Cancel and Manage Subscriptions](#)
Learn more about your right of withdrawal

Be wary of more
sophisticated
malicious URLs

If in doubt don't
follow the link, go
straight to the
official website or
google for official
website