From around the beginning of April, British Standards Online will require Adobe Acrobat and FileOpen softwares to be used to download PDF standards from their website. The set up depends on the type of device you are using.

Using your own private pc or laptop (i.e. not University-owned) or a non-imaged staff laptop pc/laptop, but not using the Virtual Desktop Service.

1. Install Adobe Acrobat from Adobe website first from: https://get.adobe.com/uk/reader/
2. Then select and install the appropriate version of FileOpen for your device from: https://plugin.fileopen.com/all.aspx

For more details, see the BSOL site: More information is available on the BSOL site: https://www.bsigroup.com/en-GB/topics/supporting-our-clients-and-content-partners/

Using your work pc/VPN/or Edinburgh Napier managed laptop

1. Launch Adobe Acrobat from AppsAnywhere. This loads the Adobe licence and then Acrobat.

2. You may see this launch error:
3. If you see the following pop-up, click Yes.

4. You may then see this.

5. Adobe Acrobat then opens, together with some pop-up windows.

6. Click Yes to the first pop-up.

7. Add your Napier email address to the Sign In window and then: Sign into Acrobat with your ENU credentials.

8. Click Company/School account. It then goes through to Edinburgh Napier authentication.
9. You are now logged into Adobe Acrobat.

10. Search for the Software Center.

11. Then search the Software Centre for FileOpen. Note if Adobe Acrobat has not been downloaded, FileOpen won’t be found.
12. Click on FileOpen. A refresh may be required for it to download.
13. It may be necessary to reboot pcs after installing Acrobat.

Using your mobile/tablet to access British Standards Online (tested on an iPhone 7 and mini iPad)

1. Download Adobe Acrobat from the App Store/Google Play Store to your mobile/tablet. You will be prompted to set up an Adobe account if you don’t have one.
2. Then download FileOpen from the App Store/Google Play Store.
3. Access British Standards as usual.
Using the Virtual Desktop Service (VDS) or Library pcs

1. If you are using a Library pc, a laptop borrowed from the Library, or the VDS, the software needed to download British Standards PDFs will not be retained on your profile after you log out or are logged out. This means that you will need to load Adobe Acrobat and FileOpen each time you want to download British Standard PDFs. This will take 10-15 minutes every time.
2. Launch Adobe Acrobat from AppsAnywhere. This loads the Adobe licence and then Acrobat.
3. Sign into Acrobat.
4. Search the software centre for FileOpen. Note if Acrobat has not been downloaded, FileOpen will not be found.
5. Click on FileOpen. A refresh may be required for it to download.
6. It may be necessary to reboot the Library pc after installing Acrobat.