From around the beginning of April, British Standards Online British Standards Online now require Adobe Acrobat and FileOpen softwares to be used to download PDF standards from their website. The set up depends on the type of device you are using.

Using your own pc or laptop, but not using the Virtual Desktop Service

1. Install Adobe Acrobat from Adobe website first from: https://get.adobe.com/uk/reader/
2. Then select and install the appropriate version of FileOpen for your device from: https://plugin.fileopen.com/all.aspx


Using your mobile/tablet to access British Standards Online (tested on an iPhone 7)

1. Download Adobe Acrobat from the App Store to your mobile. You will be prompted to set up an Adobe account if you don’t have one.
2. Then download FileOpen from the AppStore.
3. Access British Standards as usual.

Library pcs, Library laptop loans, or the Virtual Desktop Service (VDS)

At the moment (this advice may be reviewed at a later date), we are advising you not to use a Library pc, a Library laptop loan or the VDS to download British Standards PDFs. This is because:

- You would need to download software each time. This would take 10-15 minutes every time.
- The process is complex.
- Once you logged out (or were logged out) of the Library pc or laptop loan, or the Virtual Desktop Service, the software would automatically be wiped and you would have to repeat the same process the next time.