

## Information Services (IS) are responsible for the University's IT and Library Services.

Our IT and Library intranet pages, and the Learning Technology Hub contain a wealth of information for staff:

- <https://staff.napier.ac.uk/services/cit/Pages/info-services.aspx>
- <https://staff.napier.ac.uk/services/library/Pages/Library.aspx>
- <https://blogs.napier.ac.uk/learningtechnologyhub/>

View the Status of the University's Online Services via the Service Status Screen:

<https://www.napier.ac.uk/service-status>

### Getting Started with IT Services

The **IT Getting Started guide**, which can be found on the IT intranet site, provides all the information you need to get started on the University's IT systems and services, along with a **checklist** to ensure you're all set up:

<https://staff.napier.ac.uk/services/cit/NewAccounts/Pages/IntroductionNewStaff.aspx>

If you're a new member of **academic staff** you will find lots of useful information on the Learning Technology Hub including details of your campus Learning Technologist as well as a link to the Moodle Induction for Academics:

<https://blogs.napier.ac.uk/learningtechnologyhub/help-and-support/getting-started/>

### Getting Started with Library Services

The **Library Getting Started intranet page** provides lots of useful information:

<https://staff.napier.ac.uk/services/library/newstaff/Pages/getting-started.aspx>

**Subject Librarians** can give you a quick introduction to services available, which databases /resources we have in your subject area, and how to get the resources you and your students need for new modules. Look out for an email from your Subject Librarian or contact them direct, contact details can be found on the intranet:

<https://staff.napier.ac.uk/services/library/helpcentre/Pages/MyLibrarian.aspx>

Library staff will also email new **Professional Services staff** offering an induction session tailored to your needs.

### Contact us

If you need IT help please contact the IS Service Desk:

- **Online:** <https://napier.unidesk.ac.uk/>
- **Email:** [ISServiceDesk@napier.ac.uk](mailto:ISServiceDesk@napier.ac.uk)
- **Telephone:** ext 3000 or (0131) 455 3000 externally

For Library help, contact the Library:

- **Online:** <https://napier.unidesk.ac.uk/>
- **Email:** [library@napier.ac.uk](mailto:library@napier.ac.uk)
- **Telephone:** ext 3500 or (0131) 455 3500 externally
- **Twitter:** [@EdNapLib](https://twitter.com/EdNapLib)