



Mobile Device Management

Installing Intune on a University owned Android device – OS 11 & 12

This document describes how to install Intune Mobile Device Management (MDM) on to:

- A new out of the box, University owned Android device (operating system 11 or 12), or
- An existing, wiped University owned Android device (operating system 11 or 12).

Before you start

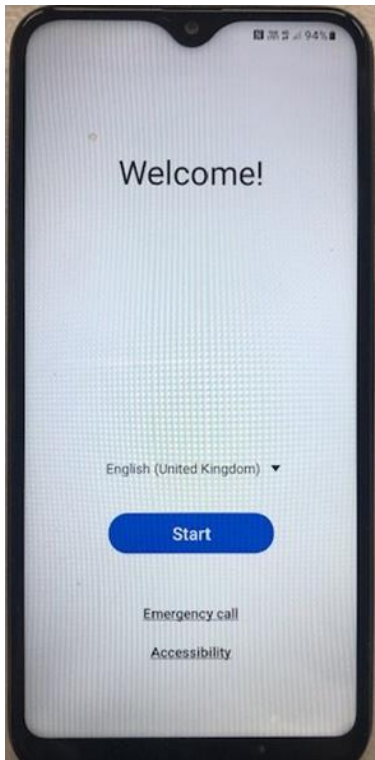
Before you start the installation process, please be aware of the following:

- You should ensure you have **Multi-Factor Authentication** set up, on a separate device before you install Intune – find out more at: <https://staff.napier.ac.uk/services/cit/infosecurity/Pages/Multi-Factor-Authentication.aspx>
- The Android device **must be wiped or new**, fresh out of the box.
- Your experience **may differ slightly depending on the Android** version and device vendor. The example device in this guide is the Samsung Galaxy but the procedure will be comparable with other Android devices.
- This method is for enrolling Android Devices into Intune as a **full Corporate controlled device**. No personal modifications are allowed, and only Edinburgh Napier approved apps and policies are available.
- This method requires the use of a **QR code reader**. Android 9 and newer devices have a QR reader installed. Android 7 and 8 devices will be prompted to install a QR reader.
- Ensure you are connected to a **Wi-Fi network**.

Installation procedure

To install Intune MDM on to a new or wiped Android device:

- **Switch on** the device and you'll see a white screen saying "Welcome", or "Let's Go":



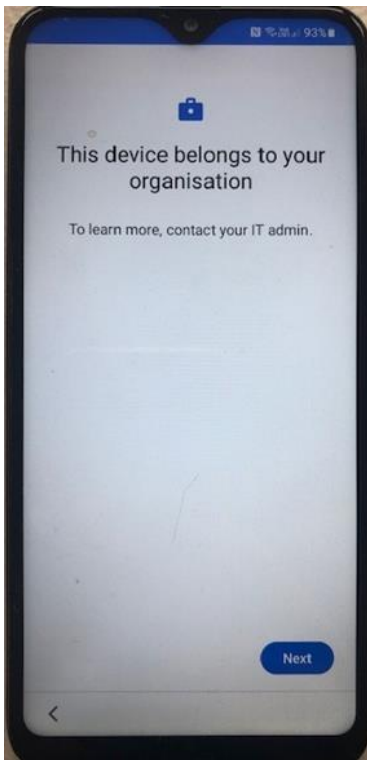
- **Tap several times** on the screen of the device. You will see a screen asking you to select your language. Select your language and click **Next**.
- This will open the device's camera ready to **scan for a QR code**:



- Point the camera to the **QR code** below, and tap on it to scan it:



- The device will then ask you to sign into a **Wi-Fi network**. Choose and sign-in to the relevant Wi-Fi network e.g., your home, or the University’s eduroam Wi-Fi network.
- Select **Next** or **Connect** as prompted.
- You will see a “This device belongs to your organisation” screen, click **Next**:



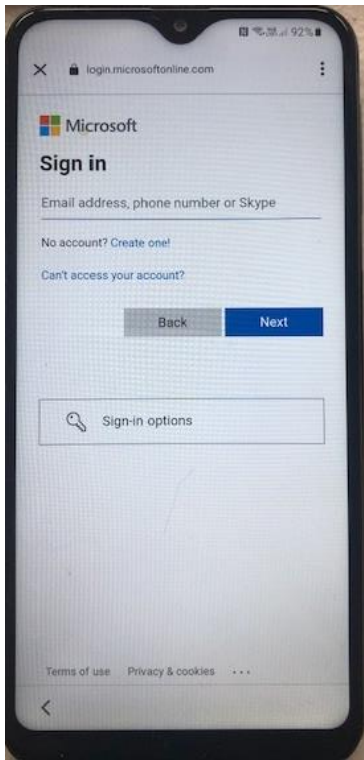
- On the “Set up your phone” screen, read the guidance and select **Accept & Continue**. The “Setting up your device” splash screen will appear.
- You’ll see a “This device isn’t private message”, click **Next**.



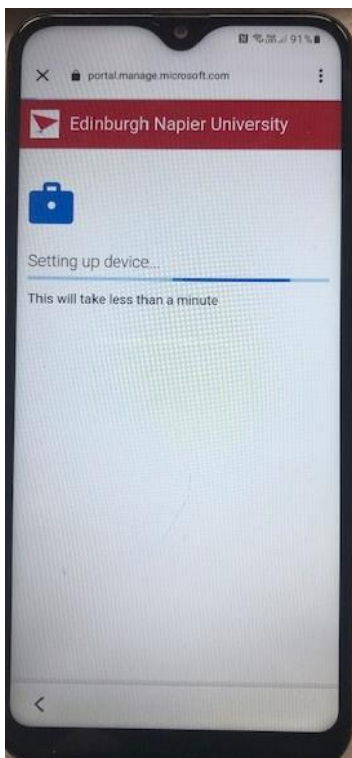
- The “Updating device“ splash screen will appear, and you’ll see the “Welcome to Chrome” screen. Select **Accept & Continue**:



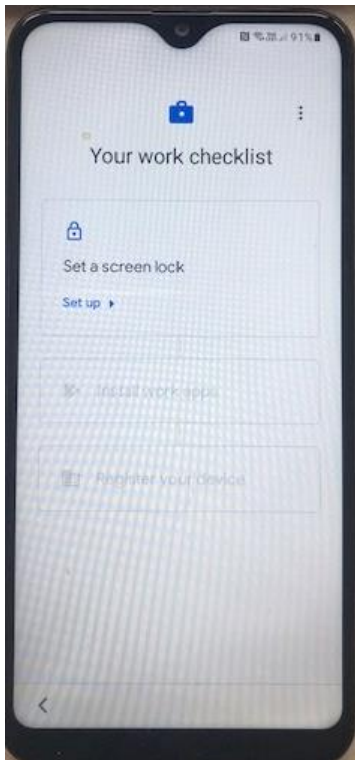
- You’ll be prompted to sign in. Enter your **Edinburgh Napier email** address and click **Next**:



- Choose **Work or school account**, click **Next**.
- Enter your University **password** and click **Sign in**.
- You'll be prompted to **verify your identify** for Multi-Factor Authentication (MFA).
- Enter the **verification code** in the space provided and click **Verify**. The "Setting up device" splash screen will appear:



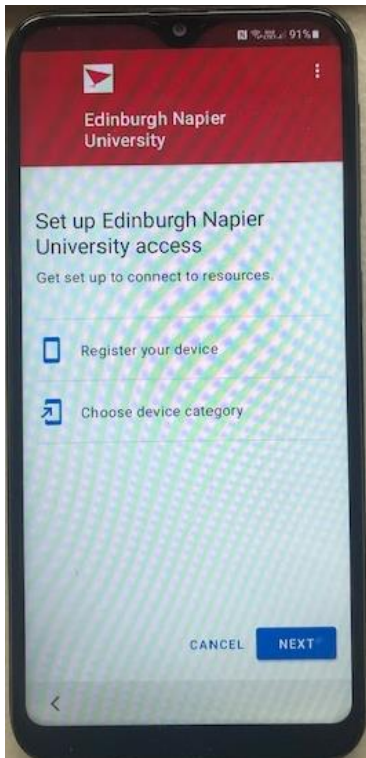
- The “**Your work checklist**” screen will open.



- Set up the **Screen Lock** - the **PIN** option is recommended.
- Choose your **Notifications** options.
- Install the **Work apps** - the Authenticator and Intune apps are recommended.
- In the **Register Device** section click set up and the sign in screen will appear:



- Click sign in and sign in with your **Edinburgh Napier email** address and your University **password**.
- **Verify your identify** for Multi-Factor Authentication and on the “Help us keep your device secure” screen click **Register**. You’ll be signed in and the “Setup Edinburgh Napier Access” screen will appear:



- Select **Next** - the “Registering Device” will commence.
- Select **Next** - choose **University Android Device**. Select **Done**.
- **Read and Agree** to the Google Services. The device will now be enrolled into Intune. Click **Done**:



Using your MDM enrolled Android Device

To view the available installed **Corporate Apps**:

- **Swipe** with an upwards motion on the **Home** screen.

To view the device registration details in Intune:

- **Open** the **Intune** app.

To view the Edinburgh Napier approved apps available for installing onto the device:

- **Open** the **Play Store** app.

Further information

Further information about the MDM service can be found on the staff intranet:

<https://staff.napier.ac.uk/services/cit/telecommunications/Mobile/Pages/Mobile-Device-Management.aspx>

If you have any queries, please contact the IS Service Desk in the first instance. Contact details can be found on the staff intranet:

<https://staff.napier.ac.uk/services/cit/ContactUs/Pages/ContactUs.aspx>