



3,750
Managed networked workstations



425,000
Total Moodle logins peaked Nov 2016



25,017
Threats / attacks blocked
Mar – Apr '17



53,000
ebooks available



10,010
iNapier downloads May – Oct '17



132
Self Service laptops available for loan



11,483
New & returning students
matriculated online Tri 1 17/18



11,181
Items in research repository



6,088
Student ID cards printed Aug – Oct '17



9,294
Person-hours of literacy training
received by users Aug '15 – Jul '16



28,759
Quick calls handled by campus teams
Aug '16 – Jul '17



135,000
Books in Library



56,148
Registered Moodle Users



3,735
Peak daily eduroam connections
(Feb '17)



193
Databases in LibrarySearch



848,625
Docs on SharePoint



3,074
Self service laptops loaned
Oct '16 – Jul '17



2,391
New students completed IS Induction
Tri 1 17/18



997,648
Research repository downloads



35,616
Edinburgh College Moodle users
supported



47,568
Enquiries handled by IS Service Desk
Jun '16 – Sep '17



16,000
SITS database transactions per minute
Aug '17



Reaccredited
in 2016

Service Availability - 2016

Overall	99.74%
Agresso	99.93%
Websites	99.93%
HR Connect	99.66%
Moodle	99.93%
Edinburgh College Moodle	99.91%
Student Records	99.11%