



3,359
Managed networked workstations



19,138
Total unique student Moodle logins peaked Sep '17



17,751
Threats / attacks blocked Apr - Jun '18



116,779
ebooks available



19,265
iNapier downloads up to Oct '18



502 TB
Of managed storage



11,654
New & returning students matriculated online Tri 1 18/19



12,028
Items in research repository



762
Visits to the Online Module Descriptor from its launch: 10 Sep '18 to 17 Oct '18



9,630
Person-hours of literacy training received by users Aug '16 - Jul '17



16,402
Quick calls handled by campus teams Aug '17 - Jul '18



8,336
Self service laptops loaned Oct '16 - Oct '18



5,396
Student ID cards printed Aug - Oct '18



164
Services running Single Sign On

CSE Reaccredited in 2017



Over 159,000
Books in Library



56,148
Registered Moodle Users



3,246
Peak daily eduroam connections (Apr '18)



219
Databases in LibrarySearch



9,725
Unique connections to MyResults on release of exam results (15 June '18)



687
Managed virtual servers



2,419
New students completed IS Induction Tri 1 17/18



1,000,000
Research repository downloads to Jul '18



65,402
Edinburgh College Moodle users supported



32,915
Enquiries handled by IS Service Desk Jun '17 - Sep '18



955,920
Docs on SharePoint



168
Self Service laptops available for loan

Service Availability - 2017

Overall	99.52%
Agresso	98.28%
Websites	99.93%
HR Connect	99.66%
Moodle	99.93%
Edinburgh College Moodle	99.93%
Student Records	99.38%